

Landlord/Property Manager Miscellaneous Functionalities

What is two-factor authentication (2FA) and how do I enable it on my account?

Two-factor authentication (2FA) is an extra layer of security that helps protect your account from unauthorized access. In addition to your username and password, 2FA requires you to enter a one-time code sent to your email or phone. This makes it much harder for someone to access your account, even if they know your password.

To enable two-factor authentication on your iManageRent account:

- 1. Log in to your iManageRent account:** Enter your username and password.
- 2. Go to "My Account":** Click on your profile icon and select "My Account" from the dropdown menu.
- 3. Navigate to Account Settings:** From the sidebar menu, select "Account Administration".
- 4. Enable Two-Factor Authentication:** Locate the "Two-Factor Authentication" section and toggle the slider from "No" to "Yes".
- 5. Save Changes:** After enabling 2FA, your account will be set up for added security.

After enabling 2FA:

- The next time you log in, you'll be prompted to enter a security code sent to your email or phone (depending on your choice).
- If you don't receive the email with the code, you can choose to receive the code via phone call or text.

Below, you'll find screenshots of how to enable two-factor authentication on your iManageRent account:

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